Website



Leaks from a natural gas pipeline are extremely rare. Year after year the National Transportation Safety Board statistics support the industry's safety record. However, it is important to know how to recognize the signs of a leak if one were to occur in your area.

CALL RIGHT AWAY IF YOU:

SEE

- > Vegetation over or near the pipeline which appears to be dead or dying for no apparent reason.
- > Water bubbling at a creek, pond, river or any wet area.
- > Dirt being blown or appearing thrown into the air.
- > Fire or explosion near or involving the pipeline.
- > Exposed pipeline, which may have been caused by a natural disaster, such as flood or earthquake.

HEAR

> A hissing, whistling or roaring sound.

SMELL

> Natural gas is usually colorless and odorless; your utility odorizes the gas with an additive to give it a slight "rotten egg" smell.

STEPS YOU SHOULD TAKE IF YOU SUSPECT A GAS LEAK

1. If you suspect a leaking or damaged pipeline, leave the area immediately and warn others to stay away.

2. If you suspect your excavation equipment has struck a pipeline, do not attempt to move the equipment. Shut the equipment off and leave the area.

3. Once away from the pipeline, call the City of Hawarden at 1-712-551-2565, as well as your local fire or police department.

4. **DO NOT** operate anything that may ignite a gas leak:

(cellular phones, lighters, flashlights, vehicle ignition, two-way radios, light switches, garage door openers, etc.)

- 5. DO NOT go near the area. Keep others away from the site.
- 6. **DO NOT** attempt to shut off any valves or extinguish any fires.